

APPENDIX A

In the Title:

Please rewrite the title as follows:

-- A COMPONENT BASED INTERFACE TO HANDLE TASKS DURING
CLAIM PROCESSING. - -

In the Claims

Please amend Claim 27 as follows:

27. (Amended) The system of Claim 22, wherein the ~~characteristics~~ identified rules are regulatory compliance requirements, account servicing requirements and best practices for handling all types of claims.